

• • •

- St. Valery; but listen. When you have arrived there you will go to a mean tavern, without a name and without a sign—a mere fisherman's hut. You cannot be mistaken; there is but one.
- Afterward?
- You will ask for the host, and will repeat to him the word 'Forward!'
- Which means?
- In French, EN AVANT. It is the password...

• • •

Alexandre Dumas The Three Musketeers



# Forward Global: Going the Extra Mile



For our group, 2023 has been an exceptional year in many ways: an unprecedented increase in the number of employees to now nearly 350; record-breaking consolidated revenue, exceeding €75 million; and substantial growth in the number of new clients — not to mention that 2023 will be remembered as the year Forward Global was born, now distinct from several historic activities that remain in the hands of some of our former partners.

In a constantly evolving global environment
— some might say in a state of permanent
crisis — marked by unparalleled economic,
technological, and informational challenges, our
mission — identifying, managing, and mastering
risks — has never been more critical. In recent
years, the world has faced a series of financial
and social challenges due to numerous
upheavals: new constraints on supply chains
and labour post-Covid-19, the ongoing

conflict in Ukraine and its impact on food prices and energy costs, resurgent inflation in the United States and Europe, tightened monetary policies, the dramatic decline of most cryptocurrencies, renewed crises in Gaza and the Red Sea, fuel shortages, the multiplication of cyberattacks, which continued to increase in frequency and sophistication in 2023, and more. Under these conditions, empowering leaders to deepen their understanding of these risks, allowing for ongoing adaptation, has never been more meaningful or relevant. Our unique ability to support companies, ensuring that the risks they face do not hinder their development, is recognized, appreciated, and valued by our 1,200 clients.

The trust our clients place in us has allowed us to grow and mature. Our company has been on an upward trajectory for several years, reflecting the strength of our core activities as well as our recent technological innovations and international expansion.

Forward Global is also driven by a unique blend of talents — engineers, consultants, analysts, and many cross-functional roles. This commitment to healthy growth also reflects our determination to invest massively in recruiting and supporting competent professionals who can effectively meet our clients' evolving needs. Behind the technology, whether it be cyber, Al, blockchain, or big data, we believe above all in people. Enhanced, certainly, but we put people first and foremost.

Our ESG goals, which contribute to making our company ever more robust and resilient for the years to come, have been primarily designed to attract, value, and protect people. But above all, we will continue to look ahead.

This is the responsibility conferred by our name, as well as by our professions of commitment and expertise: always going further, exceeding our clients' expectations, taking care of our employees and ecosystem. Indeed, "Going the Extra Mile" perfectly sums up our year 2023 and commits us to the years ahead.

Thank you to all those who, through their continued commitment and trust in Forward Global, help build this Group, ensuring that risks do not hinder our progress.

Matthieu Creux
President of Forward Global

Our internal organisation is divided into 3 main business units:

- → Cybersecurity
- → Economic Risk Management
- → Public Relations

We offer 7 main service categories:

Cybersecurity

Cyber Security Incident

Cybersecurity Risk Assessment,

Cyber Threat Intelligence (CTI)

→ Cybersecurity Awareness Training

Cyber Risk Management & Strategy

Cryptocurrency & Web3 Investigations

Response (CSIRT)

**Audit & Certification** 

## Litigation

- Expert Testimony
- → Litigation Communications

### **M&A Intelligence**

- **Evaluating acquisition targets**
- ESG Due Diligence

Investment

& Intelligence

→ Geopolitical Analysis

Country Risk Analysis

Market Entry Strategy

Nation, Region & City

New Market Intelligence

Branding & Development

Project Finance and Capital Markets Strategy

Strategy

- Cyber Due Diligence & Risk Assessment
- Investor Due Diligence
- Investor Relations & Transaction Communications
- Board and Executive Vetting
- Corporate Contests

### **Risk & Compliance**

- → Ethics and Compliance Management
- → Third Party Due Diligence
- → Third Party Compliance Platform Management
- → Background Investigations
- Beneficial Ownership and Asset Analysis
- Sanctions Compliance
- Trade Compliance
- → Compliance Awareness Training

#### Combating **Illicit Trade**

- → Literary & Artistic Intellectual **Property Protection**
- Industrial & Technical Intellectual **Property Protection**
- Combating Trade in Illicit Goods
- Combating Environmental Crime
- Responding to Cryptocurrency and Web3 Crime
- Supply Chain Integrity Due Diligence

## & Dispute Support

- → Internal & External Investigations
- Recovery of Computer Data
- Asset Tracing and Recovery
- Competition Law Analysis & Strategy

#### **Strategic** Communications & **Government Affairs**

- → Strategic Communications
- Government Relations & Public Affairs
- European Affairs
- → Competition & Regulatory Strategy
- → Local and Regional Public Affairs & Advocacy
- → Nation, Region & City Branding
- → Digital & Social Media Strategy
- Creative Content Design & Strategy
- Flagship Event Organization & Communications

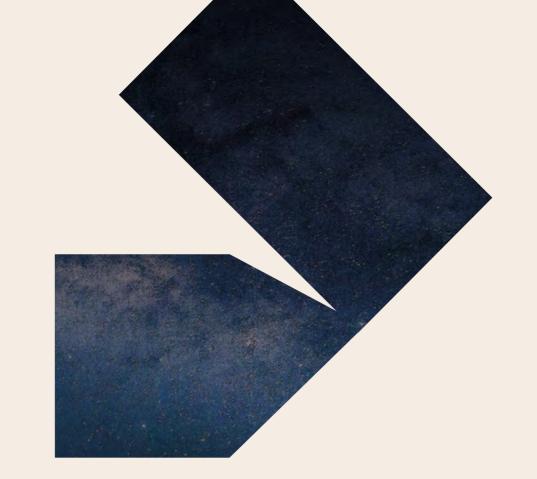
Forward Global designs and delivers services and technologies to manage digital, economic, and informational risks.

We do so by helping global leaders, businesses, and institutions better understand, navigate, and mitigate challenges and opportunities, enhancing decision making and strengthening our clients' strategic positions.

We support our clients at both local and international levels:

- → in managing critical issues (negotiations, litigation and disputes, restructuring)
- → during corporate development and growth activities (M&A, international expansion, major projects, governance changes)
- → understanding, anticipating, and reacting to **changes in** regulatory and political environments (strategic and crisis communications, government & public affairs, digital)
- → in cyber risk management and responding to attacks targeting mission-critical systems
- → in **responding to crises** (interrupted operations, fraud, counterfeiting, piracy, data leaks)





# Results

Forward Global is a major player in the digital, economic, and informational risk management sector.

2023 KEY FIGURES

2023 KET FIGURE

347

Employees currently working across three continents: Europe, America, and Africa

16

**Nationalities** 

1,200

Clients

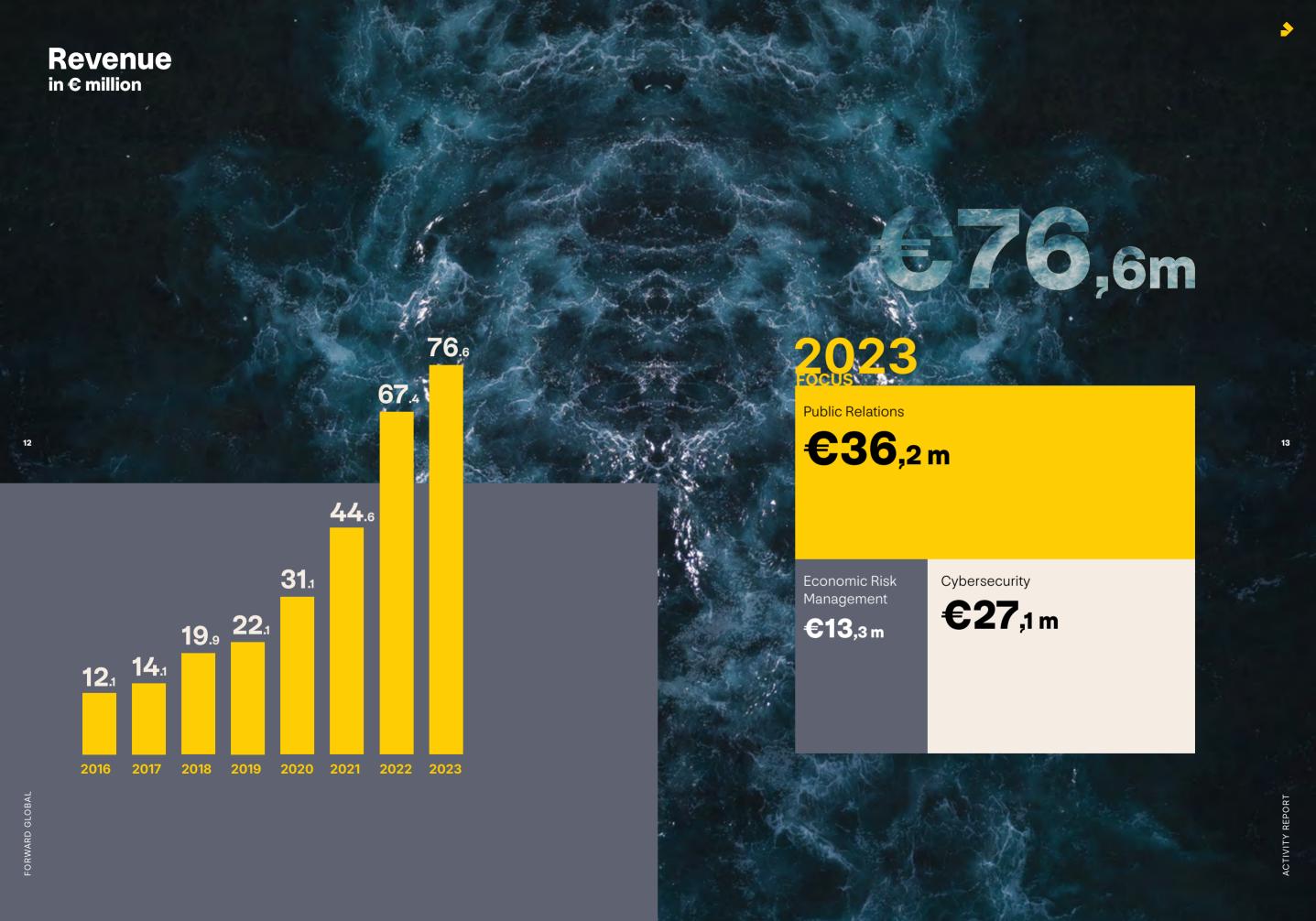
80%

Clients in Europe and North America

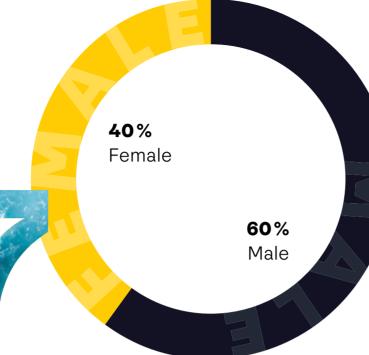
€76.6m

Revenue

FORWARD GLOBAL



Workforce



In 2023, Forward Global relied on nearly 350 employees, all of whom are experts dedicated to furthering the development and enhancing the business security of our clients.

That same year, Forward Global's team was strengthened with the addition of 65 new permanent employees across all areas of the Group's expertise.

The Human Resources (HR) mission is twofold: to drive an HR strategy that attracts and retains the best talent around a stimulating collective project, allowing each individual to develop their skills, while also supporting the Group's international growth.





**Marine Petit** 

**Human Resources** Director



languages spoken average age areas of expertise



PENETRATION TESTING EXPERTS INCIDENT RESPONSE ENGINEERS AND **EXPERTS - DIGITAL FORENSICS EXPERTS** IT DEVELOPERS - NETWORK SECURITY **ADMINISTRATORS** 

#### **CONSULTANTS**

CYBERSECURITY CONSULTANTS **EXPERTS IN CRYPTOGRAPHY COMMUNICATION CONSULTANTS DIGITAL COMMUNICATION CONSULTANTS - TRAINERS COMMUNITY MANAGERS** 

#### **ANALYSTS**

THREAT INTELLIGENCE ANALYSTS **GEOPOLITICAL AND COUNTRY RISK ANALYSTS - INVESTIGATION EXPERTS COMPLIANCE ANALYSTS - ETHICS AUDITORS - PUBLIC POLICY ANALYSTS** SOCIAL MEDIA MANAGERS - DATA SCIENTISTS - INTELLIGENCE OFFICERS/KNOWLEDGE MANAGERS

#### **CROSS-FUNCTIONAL EXPERTISE**

**GRAPHIC DESIGNERS - LEGAL AFFAIRS** OFFICERS - ACCOUNTANTS EXECUTIVE ASSISTANTS - FINANCIAL CONTROLLERS **HUMAN RESOURCES MANAGERS HEADHUNTERS - LOGISTICS** COORDINATORS - SALES **REPRESENTATIVES - MARKETING MANAGERS** 



#### **Forward Family**

Every year, the share capital of Forward Family is opened to employees, regardless of their length of service.

More than 60 employees have already become shareholders in the Group.

At Forward Global, entrepreneurial culture is a core value. Our relationship goes beyond that of mere colleagues, resembling a tightly-knit team that spends more time together than with our families and friends. It is in this spirit that the concept of sharing the value we have built together holds special significance for us, the founders. We have implemented an innovative programme that allows our employees to align with the founders by investing in the same categories of shares. This demonstrates our shared commitment to common economic goals.



Matthieu Creux, Group President



Injections Under Scrutiny?

Forward Global published a report on the role of social networks in normalising cosmetic treatments and the rise in demand for low-cost, covertly carried-out procedures, outside of any medical framework.

[EVENT]

he InCyber Europe Forum,

the leading European event

20,000 participants in Lille

on digital security and trust issues, gathered over

in the spring of 2023.

05.23-24.23

[EVENT]

The fifth edition of the Vauban Sessions, opened by Lieutenant General Emmanuel Gaulin Commander of the Rapid Reaction Corps-France (CRR-Fr), brought together participants from 13 countri to discuss the impact of augmented intelligence on decision-making processes and the future of warfare.





The project "Promoting the Role of Women in Security and Counterterrorism" was unveiled by the Brussels chapter of Women in International Security (WIIS). This project aims to foster understanding and promote a strategic approach to the role of women in the criminal justice response to terrorism, and to develop a guide to enhance women's participation in this sector.

#### 06.06.23

[EVENT]

Forward Global partners with the World Anti-Counterfeiting Day (#JMAC2023), organised by UNIFAB (Union des Fabricants).

#### 06.08.23

#### MiCA: How to Prepare?

A keynote organised by Forward Global alongside partners RAID Square and Osborne Clarke to analyse the challenges of the #MiCA (Markets in Crypto Assets) regulation and its implications for businesses.



ORWARD GLOBAL



20,000 **Participants** 

2,700

International participants

1.800 +

Business meetings

Countries represented

50 million

Social media impressions

650 **Partners** 



**Guillaume DIDIER** is appointed **President Forward** Global France and Guillaume TISSIER, becomes Managing Director.





#### 06.13.23

A study by Forward Global with the Wind Ship Association for the **Nantes Saint-Nazaire Development Agency** was presented at the #WindforGoods event to highlight the potential for developing the sailpowered industry globally and anticipate significant opportunities for France, particularly in the Nantes Métropole and Saint-Nazaire Agglomeration areas.



the Mediterranean of the Future, chaired by Renaud Muselier, President of the South Region - Provence-Alpes-Côte d'Azur, and comprised of numerous Mediterranean projects

At the 7<sup>th</sup> edition of Viva Technology, Forward

Global led the meeting of

the Club of Investors of

06.14.23

transition.

investors, to discuss various seeking funding in the field of ecological and energy

CLUB DES INVESTISSEURS DE LA MÉDITERRANÉE **DU FUTUR** 





#### 07.07.23

PRIS-LPM Qualification: Lexfo, the cyber subsidiary of Forward Global, received the PRIS-LPM qualification from the French Cybersecurity Agency (ANSSI). This recognition is a significant mark of trust, rewarding many months of work and effort by the Group's cyber incident response team and testifying to their expertise and daily commitment to serving all entities affected by digital incidents.



#### 10.18.23

**Forward Global** partnered with the Anti-Counterfeiting World Law Summit in London.



#### 10.25-26.23

The second edition of the InCyber North America Forum, focused on "Human values in a trusted digital space" gathered over 3,500 visitors in Montreal.

#### 12.14.23

A conference organised with the French Compliance Society on the theme: "Managing Compliance Risks in an Unstable Global Context."

A time for discussion on the issues where Forward Global supports its clients.

06.13.23

A critical vulnerability in the VPN-SSL services of Fortinet's FortiGate equipment was discovered by Lexfo teams. This vulnerability has been assigned the reference CVE-2023-27997.

09.07.23

Forward Global topped the Leaders League "Risk Management & Crisis Management - Crisis Communication" ranking, recognising both DGM Conseil (\* "Unmissable") and 35° Nord (\* "Excellent") teams.



11.22.23

**Agora Meetings:** Between freedom of expression and security requirements, what regulation for social networks?

12.12.23

Noe Garcia III, Managing Partner of Forward Global's Washington office, was recognised as one of Washington D.C.'s "Top Lobbyists" by The Hill.

11.13-17.23

The Forward Global teams participated in **Dubai Arbitration** Week 2023.

11.29.23

InCyber Impact **Charity Dinner,** dedicated to protecting children online.

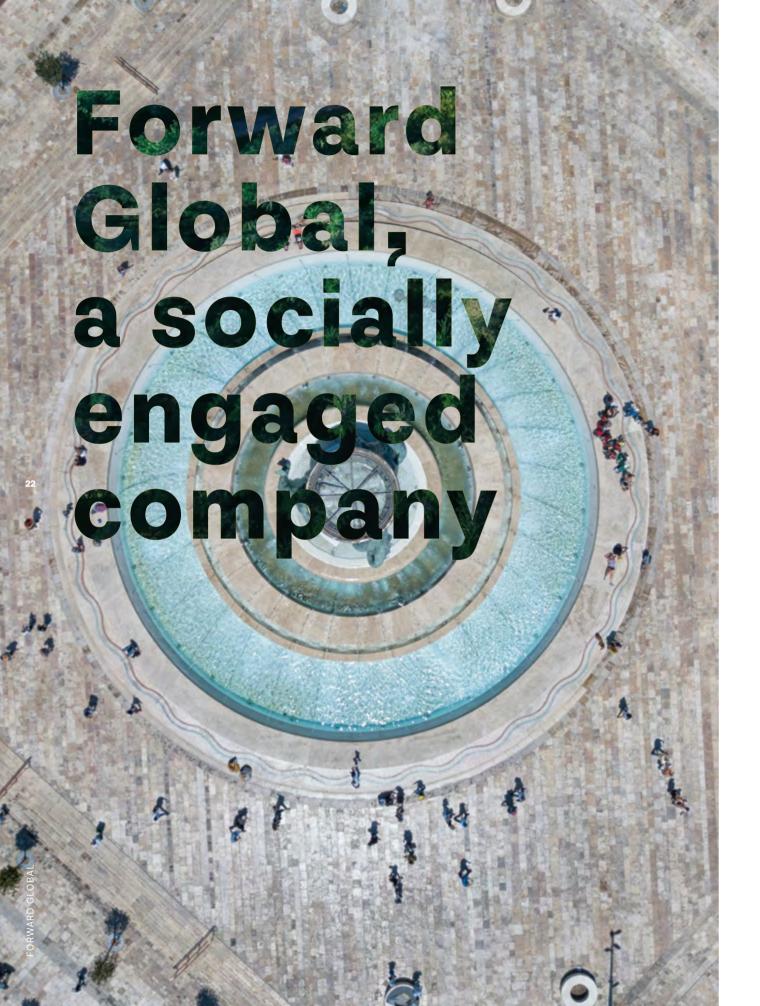
**IN CYBER** MPACT



> 2024







In December 2022, Forward Global Holdco adopted the French legal framework of Société à Mission (Public Benefit Corporation). As such, Forward Global has defined its purpose in its articles of association.

In this context, the mission that Forward Global seeks to fulfil is as follows:

- → encourage strategic thinking
- → strengthen trust between economic actors and civil society
- → strengthen the integrity of the rule of law

More broadly, our aim is to contribute to the protection of institutions, citizens, public and private organisations, and their clients by helping them grow in a virtuous and sustainable manner, facilitating harmonious communication and interactions with their ecosystems, and managing the risks and crises to which they are exposed.

As part of this approach, the company's leaders and all decision-making bodies commit to considering:

- 1. the social, societal, and environmental consequences of their decisions on all of the company's stakeholders
- 2. the environmental impact of their decisions

Our articles of association confirm the company's commitment to fulfilling its CSR commitments by promoting responsible conduct of its activities and adhering to an ethical code.

In social matters, the company commits to actively working towards the professional development of its employees and to fostering a balance between professional and personal life.

In environmental matters, the company is committed to addressing major public interest issues and reducing the environmental impact of its activities.



How is Forward Global's mission reflected in the major issues affecting our professional fields today?

## **Encouraging Strategic Thinking**

Forward Global offers in-depth, operationallyoriented strategic analyses. With the production of around twenty white papers each year, the Group has established itself as a leader in creating content that informs he strategic decisions of its clients.

The organisation of 350 workshops and conferences annually demonstrates its commitment to promoting knowledgesharing and interaction between experts and participants, thereby enriching the global strategic debate.

Monitoring the technological environment and studying new threats are essential for anticipating changes and adapting strategies accordingly. Through initiatives such as Forward Global Insight, Forward Global highlights thematic expertise that offers unique perspectives and in-depth analyses on various current topics.

The Forward Global Angle podcast addresses business and geopolitical issues, providing a platform to discuss trends shaping the business world and society.

Forward Global Research stands out with the publication of exclusive studies conducted by experts within the organisation, shedding light on valuable insights for decision-makers.

These contributions are crucial for supporting the growth of Forward Global's clients, helping them navigate a complex and ever-evolving environment, manage risks, and effectively handle potential crises.

These concerted efforts to nourish strategic thinking demonstrate Forward Global's commitment to being at the forefront of strategic reflection by offering valuable resources that enable its clients to develop in a virtuous and sustainable manner, while strengthening trust between economic actors and civil society.

#### Recent **Publications**



Between freedom of expression and security requirements, what regulation for social networks?

Making cybersecurity the cornerstone of European digital sovereignty: 28 recommendations for the French Presidency of the Council of the European Union

2023

Unity is strength: Citizens and cybersecurity in the 21st century











20+ white papers 350 workshops and conferences **Forward Global Insight Forward Global Angle Forward Global Research** 



#### InCyber, it's foremost: A high-level forum...

The forum aims to promote strategic reflection and operational feedback by addressing all issues related to the security of the digital space in an un-siloed manner.

#### ...a professional trade fair

As the leading European marketplace dedicated to trust technologies and solutions, the trade fair brings together all actors in the ecosystem.

#### and an international summit

With the presence of ministers and European Commissioners, as well as all institutions and government agencies in charge of cybersecurity, the InCyber Forum has become the premier annual meeting place for key European and international leaders.



The research and development (R&D) division plays a central role in technological advancement and innovation in cybersecurity. Our team, composed of over 100 engineers and experts, is dedicated to protecting our clients' vital information, offering specialised services such as security audits, application security, incident management, information leak detection, and data recovery. Our commitment to innovation is demonstrated through constant investment in R&D, aimed not only at enhancing our technical capabilities but also at promoting awareness and training in this field.

Internal R&D has notably led to the development of key platforms for our clients and for our growth, such as Lexhunt (incident response), Leakid (content protection), Ambionics (cyber audit), and UBIK Learning Academy (cyber training).



Our technological platform

protection on the internet

dedicated to copyright

1.5 million+

pirate sources monitored

**EVERY DAY:** 

**EVERY MONTH:** 

links processed

1.5 billion

EVERY YEAR:

10 million
pirate reproductions
detected and notified

20,000+

films, TV shows, music tracks, books, and magazines protected

4,000+

live events under protection **GOOGLE DELISTING:** 

680 million+

URLs reported

110

notifications per minute

**650,000** daily requests

By launching the

Trust&Safety Forum,

aims to:

Bring together a diverse range of stakeholders involved in creating a safer digital environment: platforms, regulators, trusted flaggers, law enforcement, solution providers, and associations.

Forward Global

→ Strengthen the effectiveness of operational cooperation between these stakeholders to raise awareness and implement technological and regulatory advancements.

→ Establish digital trust and safety as a distinct discipline, as defined by a set of new international regulations (European, American, British, etc.).

700+ participants
for the 1st edition (5 April 202)

60+ speakers

**Trust** Between Economic Actors and Civil Society

How is Forward Global's mission reflected in the

major issues affecting our professional fields today?

Forward Global is committed to strengthening trust between economic actors and civil society, a critical issue in the current context. This commitment is reflected in the meticulous compliance investigations conducted to ensure that business practices adhere to established legal and ethical standards. The implementation of ethical procedures aims to promote a culture of integrity and responsibility, which is essential for maintaining trust.

Through our Leakid technology, the identification and removal of copyright-infringing content on the internet help protect intellectual property and ensure fair use of digital resources.

The **creation of trust networks or ecosystems** facilitates secure and reliable
exchanges between stakeholders, thereby
strengthening trust within civil society.

Forward Global also works to reduce the visibility of violent content on the internet, contributing to a safer and more respectful digital environment.

Protection against defamation and hate campaigns online is crucial to preserving the reputation of individuals and businesses, while supporting a healthier and more constructive online public space.

These initiatives demonstrate Forward Global's commitment to **building and reinforcing trust**, ensuring that economic activities take place within a framework that respects the rights and values shared by civil society.

CTRUST SAFETY FORUM CASE STUDY

Mobilisation for the protection of children against the risks of consuming counterfeit goods

MISSION

A rights holder who has fallen victim to counterfeit services wishes to alert the public authorities and consumers in an English-speaking country about the serious dangers this illegal offer poses to young people. The company cannot deliver this message for fear of being accused of duplicity.

#### **METHODOLOGY & RESULTS**

- → Creation and management of a child protection association
- → Mobilisation of a network of experts
- → Participation in 12 TV and radio shows and over a hundred press citations, with the association becoming a leader on the issue
- → Several of its recommendations were included in government statements and in a draft law submitted to the legislature
- The association took on a watchdog role by initiating legal action against counterfeiters

ACTIVITY REPORT

-ORWARD GLOBAL



How is Forward Global's mission reflected in the major issues affecting our professional fields today?

## By contributing to the strengthening of integrity

Forward Global plays a crucial role in reinforcing integrity through the group's efforts to combat corruption, money laundering, and the financing of terrorism.

This commitment to integrity is also demonstrated by Forward's rigorous verification of supply chains to ensure their compliance with current international sanctions, as well as by the toptier security audits which the group conducts, thereby ensuring the safety of operations and transactions.

The group tackles the issue of product tampering and illicit supply chains, helping to curb the number of non-compliant products and services available on the market.

Additionally, Forward Global conducts in-depth analyses of cases involving the manipulation of information on the internet, contributing to the vital fight against misinformation and the effort to maintain the integrity of information.

The external verification of ESG (Environmental, Social, Governance) statements aligns with this commitment to integrity, ensuring that companies honour their commitments to sustainable development and social responsibility. These initiatives reflect Forward Global's dedication to promoting a culture of integrity and transparency, which is essential for building and maintaining trust in economic and social relationships.

#### **CASE STUDY**

#### Investigation into potential unfair competition

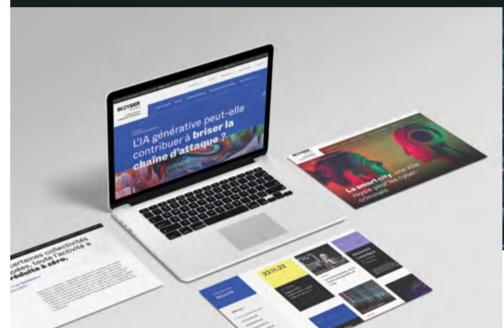
#### MISSION

The task was to conduct an investigation on behalf of a family office that held a majority stake in an industrial company being attacked by a competitor, amidst suspicions of anti-competitive practices or even economic espionage.

Additionally, to take back initiative in the situation, the family office wanted to explore the option of litigation, as well as considering the possibility of acquiring the rival company.

#### **METHODOLOGY & RESULTS**

- → A hybrid investigation combining human (HUMINT) and digital (OSINT) intelligence gathering
- → A security audit of IT systems, with a specific focus on the information circulating through the commercial management and R&D departments
- → Launch of an public relations campaign (corporate communication, public statements from leadership, e-reputation management)
- → Identification of serious legal and reputational risks regarding the target company. Several cases of corruption involving the target company were discovered, as well as a potential conflict of interest concerning one of its corporate officers
- The client discontinued discussions with the potential acquisition target





650

M&A Intelligence missions conducted 110+

fund clients

External ESG audits

conducted in 2023

How is Forward Global's mission reflected in the major issues affecting our professional fields today?

## By supporting our clients' growth, helping them develop in a virtuous and sustainable manner, and improving their communication strategies

Conducting due diligence on behalf of investors or shareholders is a cornerstone of this approach, **ensuring that** 

#### investments are viable and responsible.

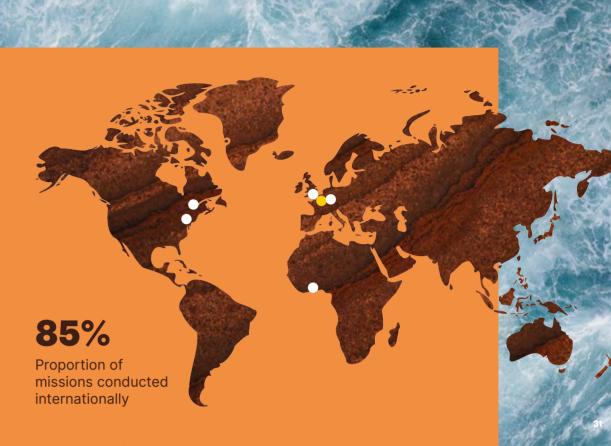
Forward Global also plays a crucial role in helping its clients respond effectively to international tenders, providing the necessary expertise to navigate the complexities of global markets.

Providing technical and institutional support for exports is another important aspect of supporting our clients' growth, facilitating companies' access to foreign markets and supporting their international expansion. The creation of economic consortiums is encouraged to stimulate cooperation among companies, thereby fostering synergy and innovation within sectors.

Moreover, the deployment of a bespoke public relations strategy allows Forward Global's clients to **strengthen their brand image and communicate effectively with their target audiences,** locally, regionally and internationally.

Finally, strengthening community ties is essential for companies to maintain a close and beneficial relationship with local communities, ensuring that these companies contribute positively to the economy and society in the regions where they operate.

Each of these actions reflects Forward Global's commitment to promoting economic growth that respects sustainability and ethical principles, helping companies to position themselves advantageously in a competitive environment while cultivating positive relationships with their surroundings.



1,500+

Due diligence audits conducted each year on third parties

30 Number of

Number of CAC 40 companies that trust us

#### **CASE STUDY**

## Positioning an agri-food company as a leading voice in its industry

#### **MISSION**

Amidst shifting dietary habits, ongoing price wars and heavy dependence on certain foreign products, a company in the agri-food sector sought to enhance its image, strengthen its positioning, and contribute to the public debate surrounding standards that could impact the market.

#### METHODOLOGY & RESULTS

- Monitoring and tracking of political, legislative, and regulatory news, in both online and offline sources
- → Drafting of talking points, arguments, and institutional documents
- → Conducting a study with an influential think tank
- → Organising a thematic event bringing together ministers, members of parliament, government officials, private sector players, and the media
- → Securing interviews in several influential media outlets
- → Assisting with participation in and speaking engagements at various forums and roundtables





How is Forward Global's mission reflected in the major issues affecting our professional fields today?

## By managing risks and crises faced by our clients

Cybersecurity assessments and audits

are essential in today's landscape, where digital threats are constantly evolving. Forward Global helps its clients **identify vulnerabilities and implement robust security measures to protect their digital assets.** Managing investment risks is also crucial, enabling companies to make informed decisions and minimise potential losses.

Protecting the image of corporate executives is another critical component, ensuring that the reputation of business leaders remains intact in the face of challenges. Forward Global specialises in anticipating and mitigating political and regulatory risks, providing in-depth analysis to help clients navigate complex environments.

The collection, study, and sharing of information related to cyber attacks (Cyber Threat Intelligence, CTI) plays a key role in preventing security incidents. Additionally, country risk analysis helps businesses understand and manage the specific challenges in each region in which they operate.

**Incident response** (CSIRT) is vital for ensuring a swift and effective reaction in case of a security breach.

Forward Global also assists its clients with media management under judicial constraints, providing strategic support in legal matters. Support for internal and external investigations, as well as evidence collection and evaluation, are key services for resolving issues and preventing future crises.

In terms of crisis communication and e-reputation management, Forward Global develops comprehensive strategies to maintain trust and brand image during turbulent times. Finally, as part of the specialised services that Forward Global offers, the group can assist in the search for stolen assets and missing persons, helping clients resolve critical situations and recover lost resources

#### **CASE STUDY**

## Security audit: internal audit of a hospital

#### MISSION

To assess the security level of its internal network, the client enlisted Lexfo to conduct penetration tests, targeting all resources within the hospital's network.

#### **OBJECTIVES**

- → Test the security of elements within the defined perimeter
- → Identify potential risks
- → Present recommendations on measures to strengthen the client's security level
- → Raise awareness among key stakeholders (management, IT staff)

#### DECLIF

During the audit, two different scenarios allowed the team to take control of the client's resources, extract privileged information, or obtain administrator rights on servers hosting sensitive data.

With our multidisciplinary teams and offices in

France and internationally, we have a unique ability

Whether it's investigations, digital communication,

crisis communication, or litigation communication,

as well as prevention and operational support

in the face of cyberattacks, Forward Global is

mobilised daily to defend the reputation of its

clients and strengthen their strategic positioning.

to support our clients in the most sensitive situations.

#### 1,500+

Security audits carried out each year, across all sectors

#### 120+

Engineers, analysts, and technical experts working in the group

#### **60**+

Employees dedicated to public affairs and strategic/ crisis communication

-



Guillaume Didier, Former magistrate, Partner, and President of Forward Global France



## Governance & Executive Management

### Governance

#### CHAIRMAN

Matthieu Creux

#### MANAGING DIRECTORS

Samuel Dralet
Guillaume Tissier
Alexis Spencer
Antoine Violet-Surcouf

### MEMBERS OF THE SUPERVISORY BOARD

Matthieu Creux
Alexandra Dupont
Vincent Sauzay
Mélodie Reynaud
Samuel Dralet
Stéphanie Pochon
Guillaume Tissier
Jean-Christophe Martin

#### ETHICS COMMITTEE

Jean-François Thony Francine Ruellan Gilles Duteil

#### MISSION COMMITTEE

Laura Dumont
Alexis Spencer
Marine Petit
Romain Grandjean
John Procter
Xavier Evano
Océane Behaghel
Stéphanie Pochon

#### STRATEGIC COMMITTEE Romain Grandjean

Public Relations - Africa

#### Matthieu Creux

Chairman of the Group

#### Samuel Dralet

Managing Director, Operational Cybersecurity

#### **Guillaume Tissier**

Managing Director Forum inCyber

#### **Alexis Spencer**

Managing Director
Governance & Performance
Management

#### Antoine Violet-Surcouf Managing Director

Managing Director Group Operations

#### Mélodie Reynaud

Forum InCyber

#### **Pauline Massart**

Cyber & Strategic Intelligence

#### Sébastien Chaudron

Operational Cybersecurity

#### Luke DiMaggio

Risk Management Washington D.C.

#### Andrea Collart

Public Relations Managing Partner of Forward Global in Brussels

#### John Watts

Public Relations Managing Partner of Forward Global in London

#### John Procter

Public Relations Managing Partner of Forward Global in Washington D.C.

#### **Guillaume Didier**

Public Relations Managing Partner of Forward Global in Paris

#### Xavier Evano

Chief Financial Officer

#### Marine Petit

**Human Resources Director** 

#### Laura Dumont

Legal and Compliance Director



In 2022, Forward Global adopted the French legal framework of a "Société à Mission," which was introduced by the 2019 Loi Pacte.

Our raison d'être is defined in our articles of association. For Forward Global, this means committing to: encouraging strategic thinking, strengthening trust between economic stakeholders and civil society, strengthening the integrity of the rule of law, and, more broadly, protecting institutions and citizens, public or private organisations, and their clients by helping them grow in a virtuous and sustainable manner, facilitating harmonious communication and interaction with their ecosystems, and managing the risks and crises to which they are exposed.

This aim manifests differently for every project in which Forward Global is involved. Becoming a Société à Mission was a natural evolution for us. Our compliance and investigation teams fight against fraud and corruption, our cyber engineers protect vital operators, and our public affairs and strategic communication specialists combat blatant examples of hostility or unfair competition, among other responsibilities.

Beyond our commercial operations or R&D objectives, we have implemented a policy to monitor and improve our employees' working conditions, supporting their health, well-being, and work-life balance.

We also aim to recognize and value their commitment and contributions within the company, offering personalised support throughout their careers to meet their training needs. This approach also seeks to foster skill development and internal career progression based on individual preferences and aspirations. Globally, wherever our teams are based, Forward Global strives to promote initiatives that enhance diversity, respect differences, and embrace ethical and responsible business practices.

To care for the world today and tomorrow, we are committed to regularly measuring our impact on the climate and the environment, implementing strong and sustainable measures in this regard, and promoting circular, local, and low-impact practices wherever possible.

Finally, we have focused our highest ambition on a specific cause: civic engagement and leveraging our technical capabilities for the public good as much as possible. Beyond philanthropy, we aim to engage concretely with society through our service offerings. Our goal is to define, continually review, and share our guidelines concerning service accessibility and corresponding pricing adjustments for disadvantaged populations.



The Mission Committee is composed of Forward Global employees, representing a diversity of profiles in terms of hierarchical level and job function.

The Committee is responsible for ensuring that the Group's missions align with its raison d'être. Committee members engage with the issues at hand and provide a critical perspective on the mission (ambition level, purpose, operations, etc.).

The Committee monitors all set operational objectives and prepares the mission report. The term of the Committee members is two years from their appointment.

The Mission Committee meets as often as necessary, but at least once every six months, upon the call of the Chairman of the Group, with notice sent by any means at least eight days before the meeting date. Committee members cannot be represented by proxies. The Committee can only legitimately meet if at least half of its members are present.



**Laura Dumont** Legal and Compliance Director of Forward Global, chair of the Mission Committee.



Alexis Spencer Managing Director responsible for performance monitoring, strategy implementation, and governance coordination.



Romain Grandjean Oversees all Forward Global activities in Africa.



**Stéphanie Pochon** Co-leads Forward Global's Brussels office.



Océane Behaghel Group finance manager, supervises the collection of information and monitoring of key indicators in the Committee.



Xavier Evano Financial Officer of Forward Global, responsible for determining and managing key indicators related to financial and CSR performance.



Marine Petit Human Resources
Director for the group, in charge of
structuring Forward Global's rapidly
expanding teams, supporting the
Committee on all social issues.



John Procter Heads the U.S. office of Forward Global.

The Mission Committee met three times during 2023, notably to set the operational objectives derived from our statutory goals. Written reports of these meetings were systematically shared with its members.

The Ethics Committee, which operates entirely independently and whose decisions are binding on Forward Global's leadership, is composed of the following three highlyqualified individuals:



#### Jean-François Thony

The chair of Forward Global's Ethics Committee is former Honorary Prosecutor General Jean-François Thony, who also served as the Director of the French National School for the Judiciary (ENM), and was responsible for anti-money laundering and anti-corruption programs at the IMF and the UN.



#### **Francine** Ruellan

Francine Ruellan is a former lawyer who later became the Legal Director for the City of Paris, and subsequently the Head of Economic Security, Ethics, and Compliance at La Française des Jeux.

#### Gilles Duteil

Gilles Duteil is the Director of the Research Group on Financial Crime and Organized Crime (DELFICO). He was a member of the National Sanctions Commission of the French Ministry of Economics and Finance and a full member of the Commission for the Review of Control Reports of the SICCFIN in Monaco.



#### The Code of Conduct

elaborates on our values and serves as a practical quide for implementing the Ethical Charter. It applies to both employees and thirdparty contractors.



Forward Global's **Ethical Charter** incorporates all legal and ethical principles, underscores our status as a "Société à Mission," and

our commitment to full compliance with GDPR. It is freely accessible on

our website.

#### **Whistleblower System**



In January 2023, Forward Global implemented a whistleblower system, allowing employees, external collaborators, and temporary workers to anonymously and in good faith report or disclose information concerning crimes, offences, threats, or any

conduct or situations that violate the Group's Code of Conduct.

This internal system is designed to meet the obligations of the Sapin 2 law. It does not replace the existing rules within the Group but

complements them, ensuring compliance with employeremployee relations under the Labor Code.



**Opinions rendered by the Ethics** Committee before the group signed contracts with third parties

positive opinions, with the remaining opinions leading the group to fully or partially withdraw from certain commercial opportunities.



# Engagements

To achieve our CSR commitments by promoting responsible business practices and adherence to a strict ethical code

## STATUTORY OBJECTIVE

By fostering responsible conduct in our activities and ensuring compliance with our Ethical Code, which sets the expected standards of behaviour for all members of our Group, and by raising awareness among our employees about ethical and CSR issues, Forward Global emphasises the importance of these commitments and their integration into our daily operations.

### ACTIONS

## Structuring the

company and its operations around shared, responsible, and transparent governance

#### **INDICATORS**

- → Achieve a diversification index of committee members above 20% by the end of 2024
- Ensure that 100% of Executive Committee meetings are documented with written minutes

#### 2023 RESULTS

- As of early 2024, the diversification index is at 18%, showing a 5% increase compared to early 2023
- All meetings were documented with written minutes, distributed to all Executive Committee members

#### **ACTIONS**

Incorporate clearly defined and annually updated ethical criteria in the selection and execution of our projects

#### INDIC

- Update the ethical risk matrix at least once a year and adjust the Group's commercial CRM accordingly
- → Ensure that over 80% of Group employees are trained on ethical issues each year, starting in 2024
- → Draft an annual report on the activities of the Ethics Committee

#### 2023 RESULTS

- The matrix was updated in December 2023 by the Compliance department, taking into consideration Transparency International's country rankings, lists of cooperative and non-cooperative jurisdictions (EU and FATF), and sanctioned countries
- In 2023, 100% of employees received training on at least one ethics-related topic. All employees received training on ETHICORP – our whistleblowing line – and 20% on all ethical processes. Our 2024 goal is to educate all employees on the Group's ethical processes
- The annual report was drafted in March 2024 for the year 2023.
   An excerpt from the report reads: "The ethical process implementation in 2023 was carried out smoothly and appears to have proven effective. The Committee relied on the support of a genuinely committed leadership team, which invested significant time both in establishing and maintaining ongoing dialogue. Suggestions or recommendations for improvement were always followed up on with care and attention"

Build stakeholder trust in our adherence to legal and ethical obligations

- → Publish an annual report on the Group's economic activities and CSR objectives
- → Ensure that 100% of managers with more than six months of seniority complete a declaration of interests and economic ties by the end of 2025 to combat conflicts of interest
- The 2023 report was completed and published on the Group's website in 2024
- Our compliance team finalised a form that will be distributed and processed on the digital EQS platform starting from Q1 2024

WHAT ARE OUR
STATUTORY
OBJECTIVES AND
THE OPERATIONAL
OBJECTIVES THAT
DERIVE FROM
THEM?

Actively work towards the professional development of employees, promoting a balance between work and personal life

## STATUTORY OBJECTIVE

Forward Global is committed to providing a stimulating work environment that fosters skill development throughout employees' careers.

The Group is dedicated to the professional growth of its employees while ensuring a healthy balance between their work and personal lives.

This commitment aims to enhance overall employee satisfaction, retention, and the company's global performance.

#### ACTIONS IND

Balancing professional and personal life

#### **INDICATORS**

- → Ensure that 80% of the Group's subsidiaries implement a clear remote work policy by 2025
- → Implement at least one measure per year in a country where the Group is already established to promote the balance between parenthood and work life

#### 2023 RESULTS

- Ongoing discussions on the implementation of a remote work policy, with initial principles already included in the employee handbook
- In 2023, all of the Group's French subsidiaries of the Group offered nursery places to young parents, benefiting about ten employees
- In 2024, Forward Global's U.S. subsidiary introduced an 8-week parental leave policy for all employees (both men and women) welcoming a new child, promoting professional equity and supporting parenthood within the company

#### **ACTIONS**

Providing a high-quality, secure, and stimulating work environment

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A Calculate the
employee-initiated
contract termination
rate within the
first six months of
employment and
reduce this rate to
below 15% by 2025

**INDICATORS** 

→ Organise, at least twice a year, briefings by the group's executives to all employees, focusing on the strategy and evolution of the company

Employee-initiated departure rate within the first six months:

France 2023: 9.7% (7 resignations out of 65 permanent hires)

#### Actions taken

- Recruitment has been internalised to provide quality candidate follow-up
- Professionalized, personalised, and digitised onboarding was introduced, along with monthly onboarding meetings to help new hires understand the Group and their work environment and enable them to access necessary resources
- The HR team introduced exit interviews to identify areas for improving the employee experience

Twice in the past 12 months, on June 27, 2023, and January 11, 2024, the Group's Chairman led information sessions for all employees, providing insights into the Group's strategy and sharing the leadership team's vision for the next three years. These sessions included a Q&A exchange

## Supporting the development of skills for all employees

- → Increase training hours per employee by 20% annually from 2023 to 2026
- → Implement an annual performance and development review for 80% of Group employees by 2025
- The annual review process was redesigned to include sections on performance and development, allowing for personalised development plans tailored to each employee's skills and career aspirations. In 2024, this development-focused review format was rolled out in 7 of 10 French subsidiaries and in the Group's U.S., Belgian, and Ivorian subsidiaries
- These reviews will help identify individual training needs and support the Group's long-term training efforts
- Additionally, all managers (about 60) falling within this scope were trained on conducting annual performance and development reviews

Ensuring a fair and equitable distribution of created value

- → Hold an annual remuneration committee meeting to monitor the Group's pay raise policy
- In 2023, an arbitration committee was established to evaluate salary increases with a cross-sectional perspective
- In 2024, a salary review will be implemented based on standardised criteria to help ensure gender pay and equity in promotions, as well as consistency across the Group's entities

Commit to major public interest issues and reduce the environmental impact of our activities

## STATUTORY OBJECTIVE

THEM?

3

Forward Global has developed a CSR (Corporate Social Responsibility) strategy that incorporates sustainable development goals and public interest principles. The Group is dedicated to leveraging its skills and expertise to assist non-profit organisations in addressing specific challenges, such as combating cyberbullying.

#### **ACTIONS**

Leverage our skills and resources to serve the public interest

- → Increase the number of pro bono cases (and donations) supported by the Group by 10% annually
- → Increase the Group's CSR budget by 10% annually between 2023 and 2026
- Donations and time spent on pro bono cases amounted to €17,250 (excluding VAT) in 2022 and €112,496 (excluding VAT) in 2023, representing a 552% increase

2023 RESULTS

— In 2022, the total budget allocated to CSR was €82,372 (excluding VAT). In 2023, this budget increased to €136,450 (excluding VAT), reflecting a 60% rise. This increase, while significant, included exceptional costs related to B Corp compliance. Nonetheless, we are on track to exceed the 2026 target

## Implement a responsible procurement policy

- → Establish a responsible procurement policy across all Group subsidiaries and distribute it to relevant employees by the end of 2025
- The policy was implemented at the Group level in 2023 and has been published on our website

#### Reduce our carbon footprint

- → Reduce the carbon footprint per employee by 4% (in tCO2e) by 2025
- → Implement a waste recycling policy across the Group's subsidiaries in France, the UK, and the US by the end of 2025
- An independent expert firm was commissioned to conduct the 2023 carbon footprint assessment
- A waste recycling policy was implemented at the Group's headquarters in Paris, including waste sorting and the recycling of electronic waste through the Greenelle Box program







